

# NTIRETY MANAGED PUBLIC CLOUD

DRIVE YOUR BUSINESS WITH SECURE, OPTIMIZED AWS AND AZURE CLOUDS

Public cloud helps ensure resilient, flexible infrastructure with on-demand availability and access to innovation. But for most, cloud costs are growing fast, and environments have gotten so complex that teams struggle to manage operations, ensure performance, and secure workloads.

## Are you experiencing these public cloud challenges?

### #1 Managing cloud spend

High or escalating cloud expenses and no cost controls

Current MSP support doesn't meet expanding cloud needs

### #2 Security and resiliency

Concerned about data breaches and unknown vulnerabilities

Can't meet SLAs for uptime or recoverability

### #3 Lack of resources or expertise

Cloud team not staffed for growing ops burden

Too many services and updates to stay on top of

## Optimize and secure public cloud for modern workloads

**Ntirety Managed Public Cloud** for AWS and Azure is designed to relieve constrained IT teams from the day-to-day burden of managing and monitoring cloud operations and application hosting. We bring deep cloud expertise—across infrastructure, security, and data—to help maximize application performance and resiliency, improve visibility and control, optimize cloud spend, and direct cloud resources so they best serve business priorities.

With Ntirety Managed Public Cloud, you can:



### Streamline operations and reduce overhead

Access cloud expertise around services, right-sizing, security, troubleshooting, and more to offload management of AWS and Azure public cloud environments and redirect in-house resources to strategic initiatives.



### Reduce and manage cloud cost

New levels of visibility into cloud resources and consumption, coupled with Ntirety insights and account reviews, give you the power to optimize cloud utilization and drive cost savings across your public cloud deployments.



### Secure cloud instances and safeguard data

Minimize downtime and protect data with health monitoring and secure, compliant infrastructure. Managed Public Cloud begins with security from the onset during onboarding and design of a secure landing zone. Ntirety experts understand the unique cloud-native security services and configurations needed to meet current and future requirements.



### Support modern data foundation

Well-Architected Reviews encompass data architectures and steps needed to support the unique performance and security requirements for modern and data-intensive workloads.

## Choose your management experience

Customers can choose between co-managed (Standard) or fully managed cloud models (Advanced, Premier), with access to expert resources, 24x7x365 support and monitoring, and a secure, optimized cloud environment. Higher tiers include the capabilities of the tiers below. Managed Public Cloud is available for Azure and AWS public cloud environments.

### Standard

Includes fundamental managed cloud services. Ideal for IT professionals who prefer to manage most processes in-house with additional support to eliminate mundane tasks.

### Advanced

Frees IT staff from managing cloud environments. Best fit for organizations seeking support and recommendations to maximize outcomes in AWS or Azure investments.

### Premier

Includes full administrative ownership of web and app service layers, plus ongoing architectural guidance. Ntirety's most advanced Managed Public Cloud offering.

FEATURE	STANDARD	ADVANCED	PREMIER
24x4x365 phone and ticket support	●	●	●
Public cloud and app expertise	●	●	●
Cost and Resource Usage	●	+Cost reviews	+Cost management
Monitoring and alerting	●	●	●
Uptime and Performance	●	●	●
Alert and error logs	●	●	●
Backup failure	●	●	●
Incident response	●	●	●
Managed patching	●	●	●
Co-administration of OS	●	●	●
File system backup management	●	●	●
Well-Architected Review	Onboarding	Annually	Semi-Annually
Co-admin of web, app, database servers		●	●
App-level backup and recovery management		●	●
Technical Account Manager		●	●
Solution runbooks		●	●
Business insights and recommendations		Annually	Quarterly
Rootcause resolution coverage		●	●
Architectural design expertise & planning			●
Administration of web and apps			●

## Onboarding to Ntirety Managed Public Cloud

Ntirety works with customers for a swift transition to the managed service, whether from your in-house management team or a previous MSP. Average account transfers execute within 48 hours, and the end-to-end onboarding process typically takes one to two weeks, depending on the size and complexity of the cloud environment.



KICKOFF	ASSESS	BUILD AND DEPLOY	SETUP MONITORING	TRANSITION TO OPS
<ul style="list-style-type: none"><li>Align on goals</li><li>Lock requirements</li><li>Meet delivery team</li><li>Delivery readiness</li><li>Requirements review</li></ul>	<ul style="list-style-type: none"><li>Account transfers</li><li>Cloud tenant setup</li><li>Well-Architected Review</li></ul>	<ul style="list-style-type: none"><li>Solution implemented</li><li>Optimized configurations</li><li>Encryption where needed</li><li>Data durability</li><li>File backup</li><li>Patches scheduled</li></ul>	<ul style="list-style-type: none"><li>Thresholds established</li><li>Resource cost tagging</li><li>Access logging enabled</li><li>Link to Ntirety ticketing</li></ul>	<ul style="list-style-type: none"><li>Solution overview</li><li>Information exchange</li><li>Discuss best practices</li><li>Access to portal</li></ul>
	<b>Advanced/Premier</b> <ul style="list-style-type: none"><li>Account manager assigned</li><li>Solution runbook created</li></ul>	<b>Advanced/Premier</b> <ul style="list-style-type: none"><li>Solution-level backup and DR enablement</li></ul>	<b>Advanced/Premier</b> <ul style="list-style-type: none"><li>Solution monitoring alerts</li></ul>	

Additional services are available for infrastructure as code (IaC) configuration and deployment, application transformation, workload migrations, and for execution of recommendations from the Well-Architected Review.

## Managed cloud services

Ntirety Managed Public Cloud can fully manage your critical cloud services to help ensure infrastructure resilience and overall cloud optimization. Managed cloud resources include:



**Compute**  
Virtual machines (VMs)



**Storage**  
Object, block, files, archive



**Security and management**  
Identity and access, monitoring, patching



**Networking**  
Virtual network, DNS, load balancing, CDN, WAN, VPN



**Hybrid and edge**  
Storage synchronization



**Recovery**  
Backup, disaster recovery

## Additional expert cloud services

Expand your cloud value with Ntirety through additional professional and managed services.

### Well-Architected Review

A review is included as part of the onboarding process for Managed Public Cloud but can be kicked off any time it's needed as a separate service engagement.

### Cloud Migration

Move your data center applications with confidence. Ntirety offers accelerated cloud migration services that safely move your workloads to a secure landing zone in AWS or Azure.

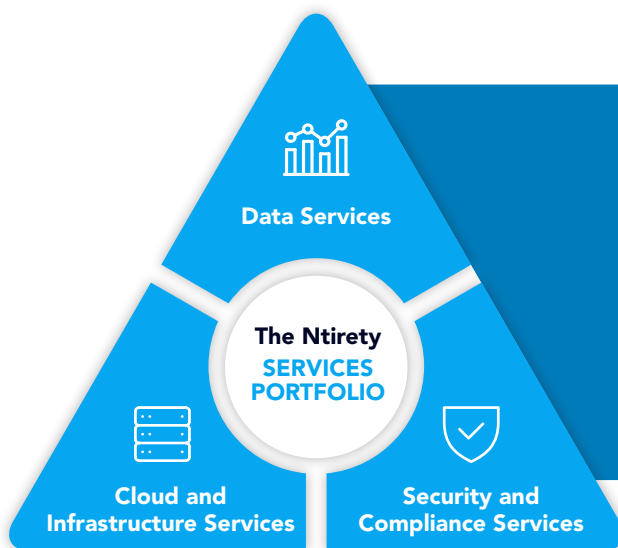
### Managed Database

Enable informed decision-making and operational efficiency with expert database administrators and consultants that ensure your databases are fully optimized and protected.

### Disaster Recovery

Cloud-based disaster recovery is available to minimize downtime and disruption in the face of disaster or a cyberattack.

## Let us take you on your cloud journey



Your hybrid cloud strategy sits at the intersection of infrastructure, security, and data-driven innovation—all three needed to enable business outcomes.

Ntirety Managed Public Cloud is part of the broader portfolio of **Ntirety Cloud Services** that support performance, availability, and security requirements for modern workloads at scale while reducing operational overhead and maintaining service levels.

We support our clients' hybrid and multi-cloud journeys so they can get the value they need out of their cloud infrastructures. Ntirety offers a broad set of professional and managed services across private cloud and public cloud environments with support for VMware, Nutanix, AWS, and Azure. Cloud services are bolstered by expert services across data and security domains.

Take the first step towards cloud-powered modernization and operational excellence with Ntirety.

**25+**

Years of Experience

**2,500+**

Enterprise Customers

**650+**

IT and Security Certifications

**24x7x365**

Security and Network Ops Centers

## Ready to have a public cloud conversation?

Learn more at [ntirety.com](https://ntirety.com).